Interoperability of core systems such as access control, video, and intelligent audio as well as multi-modal messaging platforms determine the power of intelligent communications.

The strategic imperative that drives intelligent communications is the business process around of risk, resilience, and security that are fully optimized when the core systems communicate.

One of the key starting points is deploying an integrated system with Symmetry and Vingtor-Stentofon by Zenitel.

The Symmetry Intercom Control Integration package provides a graphical intercom station connection and logging capability from within the Access Control and Security Management System. Intercom call requests, connections and status are all shown on one easy to use screen. If required, intercom stations may be grouped and routed to an unrestricted number of client machines. This is especially useful for busy sites, which may have a large number of call stations installed. The operator can make and receive intercom calls, plus log intercom activity.

**KEYFEATURE LIST**

- Full intercom functionality is available through standard map features available in the Business, Professional and Enterprise Software packages
- A fully managed integration provides synchronous version updates between Symmetry and Vingtor-Stentofon
- Extensive history reporting capabilities provide the operator with accurate call station connection information
- Using video stations allows operators to have both audio and visual verification before granting access for complete situational awareness
- Intercom requests can be reported as an alarm and the call connection can be made directly from the Alarms screen allowing operators to only need to visually work with a single user interface - Symmetry
- The operator can optionally associate an audio file and command action with each call station
- Call requests, connections and command actions are performed using the “View - Intercom Control Screen”, which is available for selection on any standard client machine that has an intercom station number defined. The status of all call requests and connections is updated on all client machines. The system prevents multiple operators from attempting to connect to the same call station at the same time.

**PURCHASING INFORMATION**

- INTERCOM-KIT-V9
1. **INTERCOM BUTTON**
   A button is displayed for each intercom.

2. **DISPLAY REMAINING BUTTONS**
   If there are more buttons than can fit on the screen at any one time, you can use the arrow buttons to display the remaining buttons.

3. **SILENCE INTERCOM CALL REQUEST**
   Clicking Silence silences the sound produced by an intercom call request.

4. **OUTSTANDING CALL REQUEST**
   This area lists outstanding call requests or a list of intercoms. Clicking the Stations/Requests button (bottom right) toggles the mode.

5. **LIVE VIDEO**
   An area on the right-hand side can display live video from a camera positioned at the intercom. The video appears automatically when a call request is received.

6. **CLEAR CALL REQUEST**
   Clears a selected call request.

7. **OUTSTANDING CALL REQUEST**
   Toggles the list to show outstanding call requests or intercoms.

8. **GRAPHIC DISPLAYS**
   Clicking Graphic displays a graphic of the location of the intercom selected in the list (if set up in the “Setup/Graphics/Setup” screen).

9. **ALL INTERCOMS**
   You can use this menu to display buttons for All Intercoms, or for only those in a selected group (as defined in the “Setup/Device Groups/Intercom” screen).